MESSAGING MATTERS: ENGAGING THE PUBLIC IN ISSUE CAMPAIGNS

CAITLIN GULLICKSON
OUTREACH ASSOCIATE, HEALTH & REPRODUCTIVE RIGHTS
NATIONAL WOMEN'S LAW CENTER
CGULLICKSON@NWLC.ORG



LAYING CAMPAIGN GROUNDWORK

- Create Goals
- Target Audiences
- Research
- Develop a Message
- Produce Background Materials
- Timing



EFFECTIVE MESSAGES ARE...

Strategic

Clear

Compelling

Consistent





NOT MY BOSS'S BUSINESS







DELIVERING YOUR MESSAGE

- Develop a communications plan and calendar
 - Consider key moments, targets, and your audience
 - Planning is crucial, even if it's a short turnaround
- Integrate your message across a range of platforms
 - Action alerts
 - Social media
 - Blogs
 - Toolkits



ACTION ALERTS

- Compelling subject line
- Strong opening
- Introduce the issue
- Make your ask
- More information
- Repeat the ask
- Close



Dear Amanda,

Let's be clear. Anti-choice Members of Congress have one goal:

To eliminate abortion coverage for everyone. Period.

There are so many things Congress could be doing right now to help Americans. But instead of focusing on improving our education system or the economy, leaders in the House of Representatives will hold a vote this week on H.R. 7 — a bill that could lead to the elimination of abortion coverage in the private health insurance market for all women.

Their Goal Is to Eliminate Abortion Coverage

Tell your Representative to protect women's health by opposing H.R. 7.



This is not the priority of Americans. <u>Tell your Representative to oppose H.R. 7 and protect</u> women's health.

How dangerous is this bill? H.R. 7 could:

- · Punish women who have abortions to prevent severe, permanent damage to their health
- Coerce individuals and small businesses to drop comprehensive health insurance or pay higher taxes
- Make dangerous restrictions on abortion coverage permanent such as prohibiting funding for abortion for women covered under Medicaid, women serving in the U.S. military, federal employees, residents of the District of Columbia, women in federal prisons, and many more
- Strip the District of Columbia of the power that all 50 states currently have: the power to make
 decisions about how to spend locally raised revenue, such as offering abortion coverage for
 women who otherwise could not afford it

And that's just the beginning. We need to defeat this harmful bill to send a message to our Members of Congress intent on restricting women's health:

This shouldn't be a priority now. It shouldn't be a priority ever.

Tell your Member of Congress to oppose H.R. 7.

Thank you for everything you do to protect women's reproductive health.

Sincerely.

Judy Waxman



ACTION ALERTS, CONTINUED This Shouldn't Be a Priority

- What's your ask?
- What's your action?
 - Legislative
 - Pledge
 - Share your story
 - Will you report back
- Will you report back?

Enter your information:	Message
Required fields Title:	Subject: Oppose H.R. 7 and Protect Women's Health
	▼ Dear [Decision Maker],
irst Name:	l am writing to urge you to oppose H.R. 7, a harmful bill that could lead to the elimination of abortion coverage in the private health insurance market for all women.
Last Name:	Personalize your message
our Email:	H.R. 7 would punish women who have abortions to prevent severe, permanent damage to their health, coerce individuals and small businesses to drop comprehensive health insurance or pay higher taxes, make dangerous
ddress 1:	restrictions on abortion coverage permanent such as prohibiting funding for abortion for women covered under Medicaid, women serving in the U.S. militan federal employees, residents of the District of Columbia, women in Sederal
Idress 2:	prisons, and many more, and strip the District of Columbia of the power that all 50 states currently have: the power to make decisions about how to spend
City:	locally raised revenue, such as offering abortion coverage for women who otherwise could not afford it.
State / Province:	
Choose a State	T
Zip:	

There are so many things Congress could be doing right now to help Americans. But instead of focusing on improving our education system or the economy, leaders in the House of Representatives will hold a vote this week on H.R. 7 — a bill that could lead to the elimination of abortion coverage in the private health

Personalizing this message will add to its impact.

Let's be clear. Anti-choice Members of Congress have one goal: To eliminate abortion coverage for everyone. Period.

National Women's Law Center

Tell your Representative to oppose H.R. 7 and protect women's health.



Women and their families need Congress to focus on important issues like our economy and our education system. I urge you oppose H.R. 7, a harmful bill

that restricts women's health.

Sincerely, [Your Name] [Your Address] [City, State ZIP]

SOCIAL MEDIA

- Facebook
- Twitter
- Other platforms



promise of #Griswold50! pic.twitter.com/AU1QXkiE9o



BLOGS

- Tone
- Length
- Links
- Visual Content

CCIIS

Texas Politicians Target Neglected Teens

Posted on June 02, 2015 | Posted by: Kelli Garcia, Senior Counsel

I grew up in a small Texas town of about 7,000 people, 30 miles from the closest city. There was no public transportation and, really, no way for a teenager without a car to get around except to rely on parents and friends. The courthouse was in the next town over. Some of my high school classmates lived an hour or more away—on ranches and farms and in houses and trailers down country roads with miles between neighbors or in little communities of less than 200 people that couldn't even support a gas station. Getting into town from these places could be an ordeal, getting into the city to see an abortion provider, near impossible.

So trust me when I tell you that <u>Texas HB 3994</u> puts in place insurmountable barriers for many Texas adolescents seeking an abortion. Last Friday, this dangerous and extreme bill passed its last hurdle before heading to the governor's desk. Once it becomes law, it will threaten the safety and health of Texas adolescents.

Making it Harder to be Heard in Court

It's bad enough that Texas already requires anyone under the age of 18 to get a judge's approval to have an abortion if they are unable to get their parents' permission. But HB 3994 goes even further. Let's start with the requirement that adolescents must go to the judge in their county to seek permission. They can't even appear by video or phone which had been allowed before HB 3994. According to <u>Heather Busby</u>, of NARAL Pro-Choice Texas, "The judicial bypass is in place to protect abused and neglected pregnant teens who cannot safely turn to a parent or cannot find a parent. When a minor is forced to go to her local courthouse in rural communities her confidentiality is near impossible to protect."

I know firsthand how hard it can be to have any privacy, to do anything in a rural community without it getting back to your parents, family, and friends. The one lawyer who handled family law cases in my hometown knew my parents, taught catechism at my church, and was good friends with one of my aunts. The whole school knew when one of my friends sought emancipation from her abusive parents. One night after she fled her parents, they showed up at the house where she was staying and tried to drag her home. Her location was



supposed to be a secret but how do you keep a secret like that when her brothers could see whose car she got into at the end of the day? How do you keep a secret when the lawyer's office is just down the street from the high school and we could all see who walked in? When the court secretary is your cousin? When the police officer walking in the hallway at the courthouse is your sister's boyfriend? When you need a friend to drive you to the courthouse? A plausible cover story to tell your parents? An explanation to give your abusive boyfriend who tracks your every move?

HB 3994 will effectively cut off access for many adolescents who will be unable to get to court or who need to keep the fact that they are trying to have an abortion a secret, which includes just about anyone who is seeking judicial approval in the first place.

Making It Harder to Obtain Court Approval for an Abortion

And that's not all. HB 3994 requires adolescents to meet a higher standard of proof before being able to get a judge's permission and it permits the court to require the adolescent to be evaluated by a mental health professional. It also allows the judge to wait five days, instead of the current two, before issuing a decision and if the judge misses the deadline, the request will be denied. Under current law, if the judge does nothing, the request is granted.

Doing Harm

Issues	
<any></any>	▼
Tags	
<any></any>	▼
Search	



Join the Reproductive Health Campaign
Go to ThislsPersonal.org to get the facts and tools
you need to help protect women's reproductive

Blogroll

AAUW Dialog	Leadership and
About.com: Working	Women Lawyers
Moms	Ms. JD
ACS Blog	OMB Watch
Aggressive	BudgetBlog
Progressives	RepoRepro
ataxingmatter	Reproductive Rights
Because I Played	Blog
Sports	Reproductive Rights
Day of the Girl	Prof Blog
Fair Game News	SCOTUSblog
FemChat	Title IX Blog
Feminist Law	Women's Health
Professors	News
	Young Mothers'
Gender & Sexuality Law Blog	Education Policy
	Young Women
I Am Not A Loan	Misbehavin'





THIS IS PERSONAL

Moving a Generation of Women to Protect Reproductive Health

WHAT ARE WE TRYING TO DO?

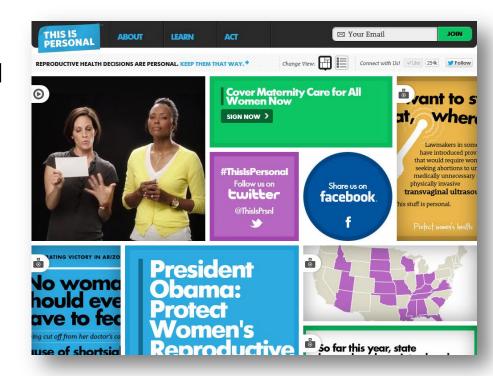
Reach – target a specific audience of women

Engage – get them interested and educated about reproductive health issues

Activate – move them up the ladder of engagement

Learn – experiment and gather best practices to share with our community

Grow – build the movement with new people and new tactics





WHO ARE WE TRYING TO REACH?

Millennial women (age 18-35)

Inactive women who agree with the campaign principles but they are not currently active on the issue.

Emphasis on women of color

Women in target states





WHY ONLINE?

43% of young women vs. 37% young men

Young women ages 18-35 are more likely than men 18-35 to keep up with political news on social networking sites.

Young women ages 18 – 35 are more likely than any other age group to recruit people on social networking sites to get involved with political issues that matter to them

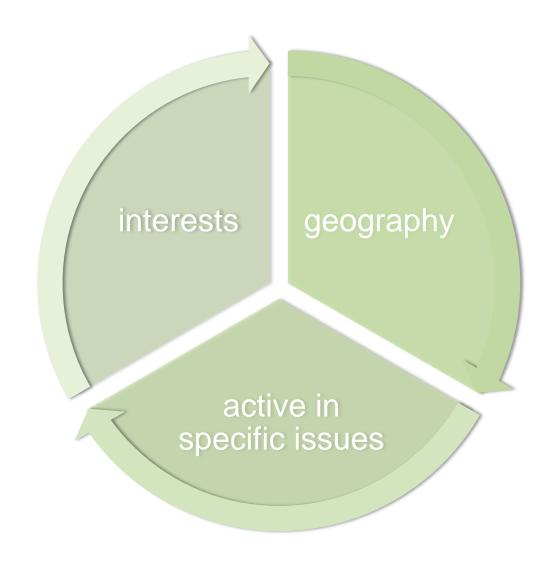
33% of young women vs. 26% of everyone else

Communities of Color

Black and Latino communities are more likely to use social media and social networking sites than Whites.

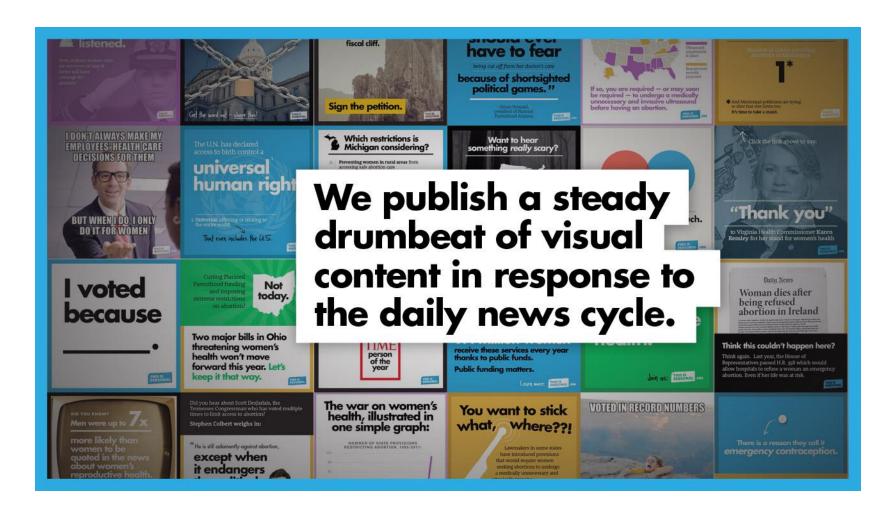


HOW DO WE FIND THEM?





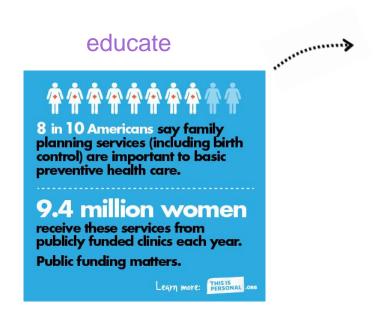
HOW DO WE ENGAGE THEM?





WHAT DOES THAT LOOK LIKE?

get the conversation going







.....A









nearly 44% of total letters came from Facebook fans



ENGAGEMENT ON FACEBOOK

Support for Roe v. Wade

Equal Pay Day



WHAT DO WE WANT THEM TO DO?

moving our target audience up the ladder of engagement...

LIKE SHARE WRITE CALL OWN

...and measuring success through:

- click through and action rates
- post virality*
- being part of the conversation



^{*} our average virality is 6.5%, with some reaching the 20 – 35% range, putting us in the top 1% of all content.

WHAT DOES SUCCESS LOOK LIKE?

Over 500,000 people in total community and

Over 315,000 Facebook fans

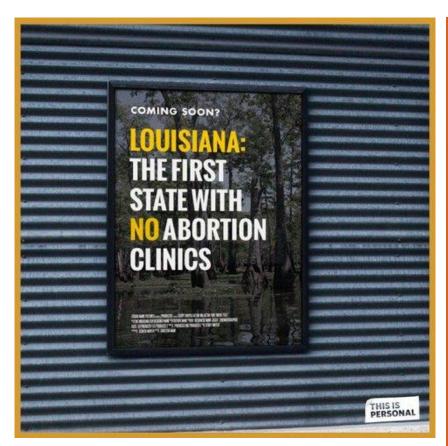
On Facebook almost 90% in the target age/gender demographic and 78% not engaged following other reproductive health groups

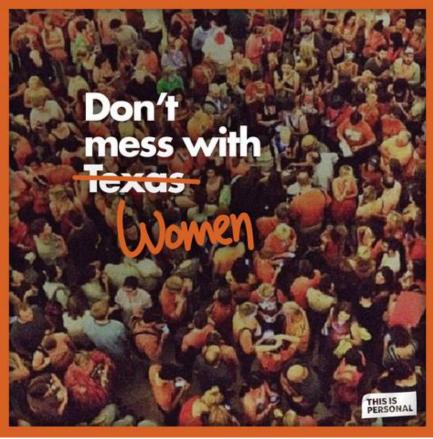
Over 55% of our website traffic comes from Facebook

Almost 3 million supporter actions



SHUTTING THEM DOWN







QUESTIONS?

CAITLIN GULLICKSON CGULLICKSON@NWLC.ORG

